



Welcome!

Address

Your Address is either: 543 Pioneer Rd. Apt. # _____ or 502 Mariah Ave. Apt. # _____
Rexburg, ID 83440 Rexburg, ID 83440

Door Code

The door code is _____. You will also receive two mail keys, which will be on the counter.

Utilities

To set up utilities, please **call Rocky Mountain Power and Intermountain Gas** to get the electricity and gas under your name the day your lease starts. There is a \$25 per bill utility management fee when it is not put immediately into the tenant's name.

Rocky Mountain Power

[\(888\) 221-7070](tel:(888)221-7070)

<https://www.rockymountainpower.net/>

Intermountain Gas

[\(800\) 548-3679](tel:(800)548-3679)

<https://www.intgas.com/>

Internet

Your wifi network is _____, and the passcode is _____.
If you have any **internet problems, please contact Optix at 208-242-3711.**

Parking Sticker

To receive a parking sticker: please fill out this Google doc with your vehicle(s) information. It can be found at <https://forms.gle/i5fzhqM3Bt7hK8Gp7>, or you can scan the QR code. **Please text the office at 208-656-5363 when this is complete, and we will deliver your parking stickers to you.** Please return stickers upon leaving, or you will be charged \$10 for each pass.



Church

The Church of Jesus Christ of Latter-Day Saints, married student 29th ward information is on a magnet on your fridge. Please leave the magnet on the fridge when you move out. If you do not have a magnet, scan the QR code. Sacrament Meeting starts at 9 am at 389 Mariah Avenue, in the north chapel.



Report Flaws (within a week of moving in)

We have made sure your apartment is clean and in good repair. If you see anything that isn't, **please bring it to our attention immediately by filling out this Google Form.** This is to help document any problems that are already there in the apartment upon move-in. Please put in any maintenance requests of what still needs to be fixed. Any damages not reported within the week will be the tenant's responsibility. You will be charged for damages upon move-out.



TurboTenant

You should have received information about TurboTenant, the platform where you can pay rent, make maintenance requests, and receive updates from **Wendy** (Manager) and **Marc** (Owner). If you have questions about moving in, parking passes, snow removal, etc., please text or call **Sarah**(Assistant Manager) at **208-656-5363**.

We look forward to meeting you, and we hope you will **love where you live!**

The Heartland Apartment Staff